



Monadnock Humane Society
101 West Swanzey Road
Swanzey, NH 03446
(603) 352-9011

ANIMAL BOARDING/DAYCARE CONTRACT

This Contract is between the Monadnock Humane Society (“MHS”) Boarding and Daycare facility (hereinafter called the “Kennel”) and the pet owner (hereinafter called the “Owner”). The term “pet” refers to all pets boarding with the same ownership. [General note: This seems like it could be two separate documents, one that is contractual and one that states policies. The contract might reference the policy document, ex: “Owner has received a copy of the Kennel’s Policies and Procedures, understands them, and agrees to them.”]

PET NAME(S): _____

Please read carefully and initial each item:

- _____ 1. I, the undersigned, specifically represent that I am the owner of the pet, or have been authorized by the Owner of the pet to enter into this Contract as the Owner’s agent.
- _____ 2. Owner agrees to pay all costs and charges for services provided upon departure of pet from Kennel. Daycare discount packages are available only if paid for in advance. Pre-paid packages are non-refundable. Owner understands and agrees that pet shall not leave the Kennel until all charges are paid by Owner to the Kennel.
- _____ 3. Owner understands that there is a full-day **boarding** fee charged on day of arrival (regardless of check-in time), and **there is a charge for the day of departure if check-out is 12 Noon or later**. **Boarding** is offered 7 days a week, reservations required. Owner will allow 30 minutes for processing when “checking-in” and “checking-out”, these times must be scheduled in advance. **Daycare** is open Monday thru Friday from 7:00 am to 6:00 pm. Drop off and pick up times are available during these hours except for during nap time (12:00-1:00 pm). All dogs attending **daycare** must be picked up by close of business day, 6:00 pm, or overnight care will be provided and appropriate charges made. All dogs attending **Daycare** must have a complete, up to date and approved enrollment form on file.
- _____ 4. Owner understands that the Kennel is **not** a 24-hour facility. Kennels are not monitored between 6:00 pm and 7:00 am. Pets requiring overnight care, medical monitoring, or services beyond oral medications or non-invasive treatments should not board in the Kennel. Owner asserts that all known medical and behavioral history of pet has been disclosed to MHS before boarding.
- _____ 5. Owner understands that Kennel staff is not a veterinarian or registered veterinary technician. Kennel does not board any pets with medical conditions other than those stable with oral medication.
- _____ 6. Kennel will contact Owner’s regular veterinarian for instructions about any medical care needed for pet in accordance with the procedures specified below.
- _____ 7. Owner understands that for the safety of animals in daycare and boarding, priority is always given to standard care and medical services over extra exercise services requested by Owner.
- _____ 8. Owner understands that a cancellation fee will be charged to the credit card on file if the **Boarding** reservation is cancelled or changed with less than a **48 hour notice**. For this purpose, a current credit card number and expiration date is required in order to confirm each reservation. Cancellation fee is equal to one day at the standard rate of each kennel reserved.
- _____ 9. If pet is to be **boarded** anytime over a holiday period (11/15 – 12/5 or 12/15 – 1/5 of any year), Owner understands that a non-refundable Holiday deposit of the minimum holiday boarding fee of \$75.00 (per kennel reserved) is required to secure a holiday reservation. Credit card on file will be used to process this payment. Deposit will be applied toward holiday boarding bill. Owner agrees to the following holiday cancellation policies:

- a) **If entire reservation is cancelled** – Owner forfeits Holiday deposit. If reservation is cancelled with less than seven day notice, owner also subject to cancellation fee outlined in Item #9.
- b) **If only a portion of reservation is cancelled with less than seven day notice (late check-in, early check-out, etc.)** – Owner will be charged a cancellation fee equal to the number of days deleted from reservation, not to exceed the amount of the Holiday deposit *for each kennel reserved*.

- _____ 10. Owner understands that extra charges may be added to the bill at discretion of management for special handling or treatment that is above and beyond routine care. Special handling is defined as services beyond our standard daycare/boarding care due to behavior (aggression), health (need to sling-walk or take outside more frequently, etc.) or items that were not considered in the standard boarding/daycare rate. Owner agrees to pay all such charges.
- _____ 11. All pets entering Kennel must be clean and parasite/flea free. If this is not the case, the pet(s) will be treated at the Owner's expense, not to exceed \$25.00, with a topical and/or oral treatment unless client has listed a medical reason not to do so.* Pets with fleas or internal parasites will not be allowed in common play areas until 24 hours after medical treatment has been applied.

*My pet cannot receive the following flea or deworming treatment (list all that apply):

- _____ 12. Kennel shall exercise due and reasonable care for the pet while boarding/daycare. Owner releases Kennel from, and waives all claims and liability against Kennel for or attributable to, injury or illness of pet. Owner agrees that Owner shall be solely responsible for any and all acts and behavior of said pet while it is in the care of Kennel. This includes damage to kennel structure and/or Kennel property.
- _____ 13. Owner represents that pet is healthy and has not displayed signs of or been exposed to any known communicable disease within the thirty-day period immediately prior to boarding/daycare. Upon admission, all dogs must be free from any condition that could potentially jeopardize other guests. Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted. Owner agrees to disclose to Kennel all known medical conditions and/or behavior problems that might affect pet's care prior to check-in. Owner shall inform Kennel of any changes in pet's condition and behavior at or prior to check-in for all subsequent boarding/daycare stays.
- _____ 14. Kennel specifically requires all pets be vaccinated against communicable diseases at least two weeks prior to boarding or daycare. Required canine vaccines are Rabies, DHPP and Bordetella. Feline vaccines required are Rabies and FVRCP. First time rabies, for both canine and feline, must be given at least 30 days prior to scheduled boarding and daycare dates. Kennel reserves the right to refuse admittance to any pet that shows signs of illness or that does not meet Kennel vaccine requirements. Despite these precautions, Owner acknowledges that Owner's pet will be in an environment with other pets during boarding/daycare, and understands that any pet may harbor and spread a communicable disease. Kennel advises Owner to discuss risks and benefits of boarding/daycare and available vaccines, other than those required by Kennel, with pet's veterinarian. Owner releases Kennel from, and waives all claims and liability against Kennel for, all losses, damages, costs and expenses arising out of or in connection with any communicable disease contracted by Owner's pet during boarding/daycare.
- _____ 15. Owner understands and agrees to abide by Kennel's vaccine policy at all times.
- _____ 16. Owner understands that if pet is not picked up within 14 calendar days after the day pet(s) is scheduled for pick-up, pet shall be deemed abandoned. Owner shall remain liable for all boarding/daycare fees. Pet(s) will be turned over to the Monadnock Humane Society. (NH RSA sections 437:18, 437:19, and 437:20).
- _____ 17. Owner releases Kennel from, and waives all claims and liability against Kennel for, damage to, or loss of, personal equipment or belongings provided by Owner for pet while the pet is boarded/daycare. Owner agrees to limit personal belongings brought with pet(s) to five items or less per pet. No breakable items are allowed in Kennel (i.e. glass, ceramic bowls, etc.). ***Items not taken home at check-out will be donated if not picked up within 2 weeks of check-out date.***

- _____ 18. Owner understands that Kennel reserves the right to refuse service at its discretion. Kennel does not board/daycare animals with behavior problems that are deemed a safety risk to staff, other boarding/daycare pets, or itself. All dogs attending **Daycare** must be non-aggressive and not food or toy protective. Owner certifies that their dog has not harmed or shown any aggressive or threatening behavior toward any person or other dog. Puppies at least 4 months of age are allowed at daycare as long as the dog meets all of the daycare requirements. All dogs over the age of 7 months attending daycare must be spayed or neutered. Owner understands their dog will be spending time with other pets and the safety and health of all animals is our main concern. Although dogs are under constant supervision, your dog may still acquire an occasional nip or scratch.
- _____ 19. This contract contains the entire agreement between the parties. All terms and conditions of this contract shall be binding on the heirs, administrators, personal representatives, and assigns of the Owner and Kennel.
- _____ 20. Any controversy or claim arising out of or relation to this Contract, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Contract, shall be settled by binding arbitration in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by the arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of his award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.
- _____ 21. **HAS YOUR PET EVER BITTEN ANY PERSON OR ANIMAL (circle one)? YES NO**

If YES, please explain:

Monadnock Humane Society Boarding/Daycare Medical Treatment

In addition to the Boarding/Daycare Contract items pertaining to medical treatment, in the event that medical evaluation is necessary during boarding, MHS Boarding/Daycare will follow these procedures to provide your pet with appropriate medical attention.

- _____ 22. In the event that medical attention is needed, MHS Boarding/Daycare will make reasonable effort to contact Owner or Owner's designated emergency contact. In the event that none of said emergency contacts are reachable, MHS Boarding/Daycare will contact your veterinarian and will act on your veterinarian's advice to do whatever treatment is necessary to act in your pet's best interest until we are able to get in touch with you. In the event of emergency, Kennel should contact:

_____ (fill in name)

At _____ OR _____ (fill in phone)

Pet's veterinarian is _____ (name of hospital).

PLEASE CHOOSE **ONE** OF THE FOLLOWING OPTIONS AND/OR WRITE SPECIAL INSTRUCTIONS BELOW:

- _____ A. Provide treatment for my pet NOT to exceed \$_____.
- _____ B. Provide whatever treatment is necessary to care for my pet. I authorize the veterinarian and/or emergency contact to make all medical and financial decisions. I agree to be responsible for all costs and charges associated with this reasonable treatment.

Special instructions:

Item C is optional and may be selected as an additional choice:

_____ C. At the discretion of the veterinarian in charge of my pet's care, if my pet is suffering and/or has lost all quality of life, I hereby authorize and request euthanasia for my pet.

Please initial below:

_____ I authorize MHS Boarding/Daycare to transport my pet to either my designated veterinary office, to Cheshire Animal Hospital, or to the veterinary clinic designated by my pet's veterinarian or Cheshire Animal Hospital as providing on-call emergency services.

_____ I agree to be responsible for all costs and charges associated with this reasonable treatment, including transportation, and authorize MHS Boarding/Daycare to use the credit card on file for payment of any medical charges at the time services are provided.

By signing below, I acknowledge that I have read and agree to items 1 – 22 above.

Owner Name(s):

Address:

City, State, Zip

Home phone:

Cell phone:

Email:
